



**SCALE THE EXPERTISE INSTANTANEOUSLY**

Today's innovation is called Augmented Reality and we are seeing how AR is speeding up and revolutionising the industrial usage, allowing the design process to move into a quicker, smarter and more cost-effective age. AR remote assistance enables experts to visually guide and collaborate with customers and field technicians.

*VSight is taking the concept of remote assistance further.*

VSight Remote enables product experts to visually guide and collaborate with customers and field technicians. It uses effective AR tools, streaming live videos and audios to link the contact center to the field where the work is being performed.



*With VSight Remote, we improved our customer's satisfaction by increasing the quality and speed of our service."*

*- Umit Karabudak  
General Manager of KAMA*

**WHY VSIGHT ?**

**Remote Expert Support:**

Instead of bringing the inspector to the equipment, VSight Remote brings the equipment to the inspector. The equipment can be inspected remotely with the appropriate consultations given to the field personnel.

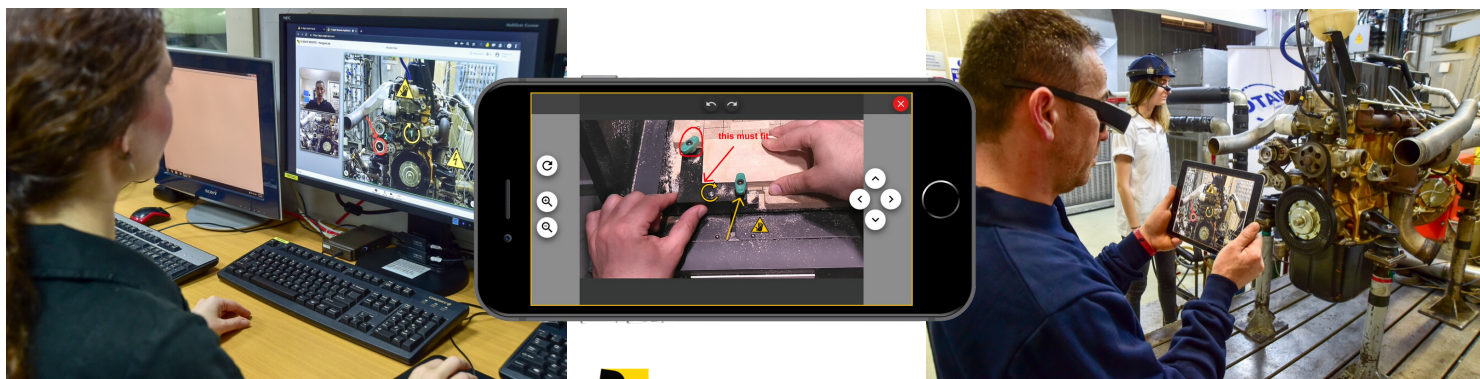
**Knowledge Transfer:**

VSight Remote enables your most experienced staff to capture and share knowledge while out in the field and make that information easily access to others on their smart glasses or iOS/Android smart devices.

**Preventative Maintenance:**

While using VSight Remote, provide your workers with hands-free access to service instructions for specialized equipment and guided instruction for performing routine maintenance tasks.

## HOW IT WORKS ?



### Remote Expert

Experts can use VSight Remote to identify quickly and resolve common technical issues from afar.

- 1.Login on website
- 2.Select & Join meeting room

### Field Technician

Technicians with VSight Remote assistance get all necessary data and instructions in real-time.

- 1.Download App from store & Login
- 2.Select & Join meeting room

**Instead of bringing the inspector to the equipment, it brings the equipment to the inspector.**

The equipment can be viewed remotely with the appropriate consultations given to the field personnel. The obvious benefits are the time savings, as the overall duration of such inspection gets significantly shorter. In addition, the costs are much lower, as the inspector does not need to travel to the equipment location physically.

Another advantage of VSight Remote is that the expert will be able to “visit” remotely more locations within the same time, thus ensuring that more equipment remains in the working order. The solution for AR-based equipment inspection allows performing multiple tasks making the inspection process more streamlined and efficient.

## Technical Requirements

Supported Devices	iOS 11.3 or better: Android 5.0 or higher Smart Glasses: Realwear, Vuzix, Epson, Fujitsu, Sony, Google Glass, Recon Jet
App Store Markets	All countries
Network Connectivity	1 Mbps is recommended for best video communication. 300 Kbps is the minimum requirement

## Get a free 15-day Evaluation

Full Package of VSight Remote is now offered as a 15 day free trial